

Xichang'anjie International Safe Community



Name of the Community: Xichang'anjie Community

Country: China

Number of inhabitants in the community : 70,945 persons

Safe Community Programme started year: 2007

International Safe Communities Network Membership: Designation year: 2013

Name of the Certifying Centre: Safe Community Foundation of New Zealand (SCFNZ) www.safecommunities.org.nz/sc/xi

Application report: http://www.ki.se/csp/pdf/application_a/xichanganjie_2013.pdf

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http://61.49.3.9/pub/xch_zhuzhan/A/A7/qgjd/xcajjd/

SP/IP programs

For the age group

1. Children 0-14 years:

- ◆ The small safety guard shall be designed as cartoons that easy to be accepted by primary students, making the students aware of risks and thus reducing relevant injuries accordingly.
- ◆ Signboard with image of the small safety guard is designed as a reflective sticker. Hence, the students' safety can be protected in nighttime if the signboard is stuck onto the schoolbag.
- ◆ All programmes developed and implemented as part of Safe Communities are based on proven or promising national and international evidence.



2. Youth 15-24 years:

- ◆ to improve the schoolyard environment according to safety standards. Chang'an Primary School adjusts the height of desks and chairs, increases the intensity of illumination, and improves water drinking facilities as well as access road conditions at the playground and the schoolyard according to the requirements of safety standards. Moreover, the School upgrades hardware facilities against fire, electricity and gas leakage under the guidance of relevant functional departments.
- ◆ Also, Chang'an Primary School makes certain treatment to the environment safety at surrounding of the school for personal safety of youths both in the school and on the way home; detailed school safety standard regulations prepared together with other schools have passed the acceptance and reached relevant standards.
- ◆ Special safety training shall be organized by the school every year and invite experts from Beijing Fire Protection Technology Center to hold firefighting safety knowledge lectures for methods of preventing gas fire and electric fire both at the school and at home, fire escaping methods, as well as classification, application and use methods of extinguishers.
- ◆ All programmes developed and implemented as part of Safe Communities are based on proven or promising national and international evidence.



3. Adults 25-64 years:

3.1 Traffic Safety

- ◆ to carry out safety monitoring and inspection to eliminate traffic violation. Safety inspection is conducted for the safety of organizations, vehicles and personnel in focusing on vehicle safety, regulatory systems and safety measures.



- ◆ to carry out promotional activities and training related to traffic safety to improve residents' safety consciousness.
- ◆ to organize social volunteers and traffic safety voluntary propagandists to keep traffic order.

3.2 Fire Control Safety

- ◆ to inspect and control fire hazards. During the four years, 10,200 organizations were inspected and 5,625 problems were found; 36,000 resident households were inspected, finding out 5,312 hidden dangers.
- ◆ to subdivide major-holiday fire safety management. Safety management was carried out in Xichang'anjie as a major holiday safety program, in other words, firstly, to prepare emergency plan and prepare emergency supplies, secondly, to increase on-duty personnel, thirdly, to investigate fire hazards.
- ◆ 69 propaganda initial meetings were held among major organization, stores/markets, catering enterprises, "six kinds of small-scaled" public places, middle and primary schools, with 13,200 participants, more than 560 internal mobilization meetings were held among these organizations, with 42,000 participants, 38,000 copies of promotional material were distributed to organizations and residents, the Letter to All Local Residents was distributed with 80,000 copies, more than 7,200 fire safety responsibility documents were signed, fire promotional activities were conducted 26 times, with 21,000 persons involved, fire safety training was carried out 275 times, with attendance of more than 12,000 persons.
- ◆ to carry out fire safety drills to improve predicting and early warning capability. The effectiveness of the firefighting facilities in all organizations was inspected to enhance the predicting and early warning capability to sudden accidents.



3.3 Pedestrian Flow Warning System of Xidan Commercial Street

- ◆ to establish pedestrian flow warning management mechanism. Based on the systematic analysis on Xichang'anjie Street, detailed regulations and work plans are prepared for the management of pedestrian flow system and detailed allocation is made for daily management and safety management in significant festivals. Also, pre-warning analysis is made and relevant emergency evacuation preplan is prepared for significant points. Regular drill shall be organized every year.



- ◆ to alarm for significant points and pedestrian flow exceeding standards. The alarm monitoring points of the warning and monitoring system for pedestrian flow exceeding standards are arranged on the significant points. It will alarm if the flow exceeds the warning value. Based on previous pedestrian flow data, the warning system can be also used to predict the flow peak at a certain period in the future. By this way, potential risks are notified in advance, making the incident under a controllable status.
- ◆ A reliable personnel safeguard system is established for Xidan pedestrian flow warning system. Also, all safeguards are trained in a concentrated way, making them familiar with the handling flow subsequent to an incident.

3.4 Xidan Commercial Street in Food Safety

- ◆ to grade the merchants for management. The food safety supervision station grades the merchants for dynamic management. By the end of Year 2012, there are 296 graded units and merchants at Xichang'anjie, among which 34 are Class A merchants, 144 are Class B merchants and 118 are Class C merchants.
- ◆ to intensify safety supervision/inspection and punishment to eliminate hidden dangers of food safety. Between Year 2008 and 2012, Xichang'anjie Hygiene Supervision Station totally performed 33 joint inspections and 6 nighttime inspections for 4,489 units and merchants.



- ◆ Xichang'anjie Food Hygiene Supervision Station organize every year responsible persons of catering units and communal messes to take part in food safety and hygiene knowledge training, studying laws, regulations, provisions and legal liabilities in relation to food safety; mastering key points against food poisoning.
- ◆ management for safety items of important foods. To prevent “swill-cooked dirty oil” and unqualified disposable tableware from flowing into catering and service industry, the Food Hygiene Supervision Station prepares special work plans for control as well as inspection schedule.

3.5 Alley Fire Brigade

- ◆ As a professional firefighting crew, the alley fire brigade invested by the government of Xicheng District and Xichang'anjie Community Office is integrated with fire training school and fire extinguishing & rescuing operations. In case of emergencies as fire and rescue, the fire brigade shall make uniform command.
- ◆ to provide fire safety publicity and education. The alley fire brigade shall organize the responsible person of relevant units, firefighting volunteers in the community and special operators per week for concentrated drill and training.



- ◆ The Xichang'anjie Fire Brigade is equipped with two small HP fire cars with single-fluid and fine water spray. The two fire cars are featured by flexibility, engine driving, energy saving and environmental protection

3.6 Xijiaominxiang Injury Prevention System

- ◆ Each courtyard shall be provided with a picture album that introduces the basic conditions of the courtyard, including an orientation diagram, the residents' information and daily inspection table, etc. The responsible person shall check the safety conditions of the courtyard and record on the routine inspection table every day.



- ◆ In alleys, every three courtyards share one set of fire fighting equipment. Each courtyard shall be provided with an announcement board for publicizing knowledge associated with firefighting, transportation, public safety and safe electric power utilization, etc.
- ◆ Mobile fire fighting tricycle shall be provided for the community so that volunteers can be put out fire immediately.
- ◆ All programmes developed and implemented as part of Safe Communities are based on proven or promising national and international evidence.



4. Elderly 65+ years

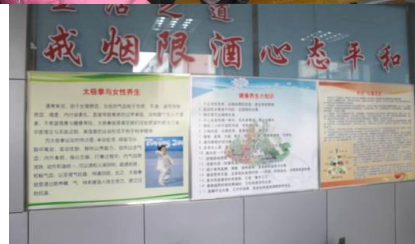
4.1 Management over Services for the Elderly

- ◆ to provide volunteer services and organize “hand-in-hand” activity. “Hand-in-hand” activity is organized in the Community for the living-alone elderly and single-parent elderly families, so that the elderly can care each other in daily life, as well as get mental conciliation, and some older people will not feel lonely.
- ◆ to establish 15min service area: This service area is aimed at meeting the basic life demands of the residents and expanding its convenient services; this area is integrated with the public service resources for the common and personalized demands of all residents.
- ◆ to install elderly dining tables to facilitate the elderly dining .By 2012, Xichang’anjie Community Office has signed Elderly Dining Table Service Agreement with 7 public catering enterprises and 2 business-institution canteens; subordinate dining points are arranged at Happy Elderly Station of 13 communities to provide dining service and food delivery.
- ◆ to create elderly health management files to trace the health of the elderly. The Community has created macro health file for every older person to understand the health situations and demands of the elderly and made tracing management and guiding for the patients of all diseases.
- ◆ to carry out regular condolences activities for the elderly. The Community has organized persons to regularly visit the daycare centers, nursing homes and the elderly in the Community in order to understand and meet the daily demands of the elderly.



4.2 The “Elderly Home” Program in the Community Service Center

- ◆ To found the Elderly Home and perfect facilities & services. At present, 3 Elderly Homes are established in Xichang’anjie Street. The Elderly Homes, providing the elderly with sites for various activities, are equipped with sound body-building facilities mainly including university for the aged, library, electronic reading room, senior care center, service supermarket, video hall, gymnasium and massage room.
- ◆ To carry out various recreational activities to enrich the spare time of the elderly. With multi-media classroom, computer training classes are offered at the Elderly Homes to serve the seniors in the Community who are eager for computer knowledge. Tai Chi Chuan is taught once per month. It averages out several hundred residents to take part in body-building activities daily. Furthermore, a variety of activities are organized to make the life of the aged and the middle-aged colorful, for instance, chess, card, friend-making, party, singing, dancing, photographing and other leisure and recreation activities.
- ◆ To exhibit and publicize health knowledge to enrich the healthy life knowledge of the elderly. The healthy life column is exclusively arranged for the elderly at the Aged Activity Center, in which special publicity columns are provided every month to give right guidance in respect of sports safety, food safety, health promotion and other aspects and to make the elderly familiar with the healthy life style.
- ◆ All programmes developed and implemented as part of Safe Communities are based on proven or promising national and international evidence.



5. Natural Disaster:

5.1 Risk assessment is conducted on house conditions in the area by Housing Management Office. Moreover, dangerous buildings and low-lying courtyards are reconstructed and repaired according to the assessment results. All dangerous buildings in the area have been reconstructed and repaired by the end of the year 2012.



5.2 On the basis of the air-raid shelter of Xichang'anjie District, establish a safe & healthy base integrated with the Air-raid Command Center, safety education publicity and emergency relief material reserve. Additionally, the “air-raid shelter” and the “community safety” shall be incorporated for publicity, for the purpose of training the masses’ capability of self-aid and mutual-aid. With the safety community exhibition room, the Office organizes various safety educations for the residents.

6. Violence prevention:

6.1 Material & Technical Protection Project of Yidali Community

- ◆ To replace pick-proof lock: normal locks shall be replaced by pick-proof locks. For residents incapable of using pick-proof locks, warded locks are recommended.
- ◆ To install antitheft doors for courtyards: install antitheft doors for each courtyard of the community. By the end of 2011, all of the 121 courtyards in the community are installed with antitheft doors, with the installation rate of 100%, which directly benefits 1299 households.
- ◆ Technical protection: video monitoring systems and 360° video monitoring system rotating probes are purchased and installed in the community; moreover, the side of four alleys facing outside is monitored in 24 hours a day.
- ◆ Community safety assistant policemen are equipped with interphones. Therefore, they can keep contact with the community work station during patrol or on duty for accepting tasks and sending back information at any time, which enables site incidents investigation and problems solving in a short period of time.
- ◆ Special issue for comprehensive community safety control: Special Issue for Comprehensive Community Safety Control is monthly issued to inform the residents the events and incidents of the community in recent period. By the end of Dec. 2012, totally 69 issues have been published.
- ◆ An electronic map application system is developed. An account of “One card, one table and one map for each household” is formulated to perfect various basic file data of permanent population, separation between household registered and actual residences, low-income families, activists and key prevention objects. Furthermore, various information and data are all inputted into comprehensive database. In this



way, information is managed and controlled in a grid type.

- ◆ Put more efforts in public safety publicity: knowledge shall be publicized in various forms, including display window, blackboard newspaper, special issue, theatrical performances and knowledge competition, etc. The community is further provided with a library, Qiaoniang Office, and a heart-to-heart talk corner.

7. Suicide prevention:

7.1 Promotional Activities in Yangguang Elderly Community

- ◆ to employ professional counselors, provide free psychological consultation twice every week; at the end of 2012, 1,354 elder people receiving such service, accounting for 8.28% of the elderly population.
- ◆ to invite the referring doctors of Psychological Counseling Division of Beijing Second Hospital to come to the Community to provide consultations and lectures for the elderly in terms of the understanding of the elderly mental health, how to keep psychological balance, and precautions in daily life.



- ◆ to open free psychological hotline to provide consultation and face-to-face consultation for the elderly, especially the living-alone elderly.

8. Programs aiming at "High risk-groups":

8.1 "Geriatric Rehabilitation" Program in the Second Hospital of Beijing

- ◆ to establish daily medical care center for the elderly. The elderly are provided with rehabilitation by using various nursing methods including basic medical service, social service, rehabilitation therapy, personal nursing, nutrition consultation and entertainment.



- ◆ to set up Xichengqu Elderly Stroke Hemiplegic Community and Practical Domestic Recovery Skill Training Base. Mainly involving: current rehabilitation status in

Chinese communities, rehabilitation technology of cerebral apoplexy in communities, spasm and abnormal motion mode, impact of braking on patients, training for upper limb functions as well as application of brackets in the community rehabilitation.



- ◆ to set up service hotline for the elderly and pay attention to psychological health of the elderly. Xicheng Civil Affairs Bureau and the Second Hospital of Beijing jointly set up the “Xicheng Psychological Health Hotline for the Elderly” to assist the elderly on changing the concept of “unwillingness to see a doctor”. Sticking to the confidentiality principle in the consultation industry, this hotline provides the elderly with such services as telephone counseling, psychological lecture and companion education, as well as face-to-face consultation by making an appointment on the phone. Services also cover the guidance to senile psychosis, terminal care as well as psychological guidance to the elderly’ family members, avoiding to a certain extent psychological diseases caused by anxiety, irritation, depression and other bad moods.
- ◆ to establish service teams made of volunteers. In the Second Hospital of Beijing, the service team made of youth volunteers includes more than 300 youths aged 18-35 in all sections and departments. Since its establishment, the team has undertaken for many times the voluntary service activities including “Learning from Lei Feng”, “Care for Elderly Persons of No Family”, “Angel Youths Lecture Group against Drug into Community” and “Smile to Hand-in-hand Health and Voluntary to Build Harmony” – torch action by young health ambassadors.



8.2 “Warm Homeland” Program for the Handicapped

- ◆ to improve rehabilitation service base and facilities in the community as well as the service level. The Happy Home is equipped with “Hand in Hand” professional rehabilitation station, display area for works and auxiliary appliances, area for recreational and sports activities, library, electronic reading room and other

functional areas as well as sports and body-building devices including massage armchair and table tennis table, and recreational facilities including LCD TV, stereo singing, chess and card for the elderly. Besides, the handicapped are provided with free auxiliary appliances (hearing aid and wheel chair).



- ◆ to carry out diverse rehabilitation activities for the handicapped. Hand-in-hand rehabilitation station is provided with kitchen appliances and household articles. Organize the students to learn them through field operations. The learning details include cleaning, house working, simple food making and other skills.



- ◆ To provide trainings for occupational skills and living skills. Happy Home also develops vocational consultation, vocational assessment, vocational training and vocational allocation as well fosters both the working personality and the vocational ability of 22 intellectually and mentally handicapped persons. Based on students' self conditions and the requirements of their parents, a training of independent living skills is established at Happy Home, assisting the handicapped acquiring the self care capacity and the interpersonal skills.

9. Surveillance of injuries:

Where : the Second Hospital of Beijing and Xichang'anjie Community Health Service Center

Numbers per year : Numbers of injuries were 2,664, 2,139, 1,539, 1,320 and 802 respectively in 2008, 2009, 2010, 2011 and 2012.

Population base : 70,945

Started year : Jan. 2008 to Dec. 2012

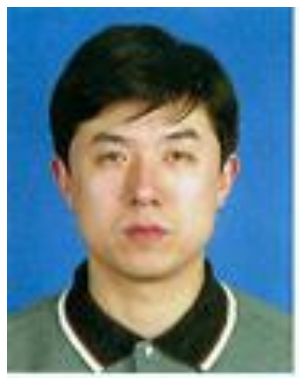
10. Publications:

Produced Information material:

- ◆ **Folds:** *Traffic Safety, Social Security, Fire Safety, Safety of the Elderly, Safety of the Disabled, Safety of School Children, Workplace Safety, Home Safety, etc.*
- ◆ **Posters:** Fire safety, social security, traffic safety, home safety, food safety, safety of the elderly, safety of the disabled, etc.
- ◆ **Publications:** *Special Issue of Comprehensive Management of Social Security*

11. Staff

Leader:



Mr, Wang Ding, Director of Xichang'anjie Sub-district Office

Number: 68 persons

Professions: 68 persons

Permanent: 66 persons

Temporary: 2 persons

Specific cross-sectoral leadership group for safety promotion : 16 people in total,

Xichang'anjie Sub-district Office as the general advocate and organizer, and 15 units, departments and social organizations including United Community Residents' Committee, the Red Cross, Xichang'anjie Police Station, Xidan North Street Police Station, Liubukou Traffic Unit, Fuyoujie Traffic Unit, Food Hygiene Supervision Office, Xichang'anjie Fire Prevention Office, The Second Hospital of Beijing, Beijing Emergency Center, Community Health Service Center, Xidan Shopping Center, Federation of the Disabled and Chang'an Elementary School form " Xichang'anjie International Safe Community Promotion Commission".

General public health/health promotion group: 8 working groups in total, including 52 people

Program Teams		Supervised by	Team Members
Safety Program Team	SWP on Social Stability	Comprehensive Management Office	Police Station, Judicial Office, Military Office and Community Office
	SWP on Fire Protection	Fire Control Office	Fire Squadron, fire departments of the enterprises and public institutions, Community Office and the property management company
	SWP on Home Safety	Community Office	The Second Hospital of Beijing, the Community Health Service Center, the Women's Federation, the Comprehensive Management Office and the Municipal Administration Bureau

	SPW on Vulnerable Groups	Civil Affairs Bureau	Community Office, Civil Affairs Bureau, Judicial Office, Comprehensive Management Office and the Association for the Handicapped
	SWP on Road Safety	Safety Committee	Comprehensive Management Office, Traffic Police Brigade and Municipal Administration Bureau
	SWP on Public Places	Comprehensive Management Office	Comprehensive Management Office and Production Safety Office
Information Communication Team		Publicity Department	Publicity Department and Community Office
Appraisal and Monitoring Team		Comprehensive Management Office	Community Office, Disciplinary Supervision Division, Comprehensive Management Office and Production Safety Office

12. International commitments:

S/N	Time	Activities	Site
1	June 2008	Designation Conference for Yuetan and Jingrong Street International Community	Beijing
2	Oct. 2009	Asian International Safe Community Conference	Beijing
3	Nov. 2009	Qingdao International Safe Community Conference	Qingdao
4	Nov. 2010	Chongqing Assembly of National Safe Community	Chongqing
5	May 2011	Haikou Training Meeting of National Safe Community	Haikou
6	Dec. 2011	Beijing Assembly of National Safe Community	Beijing
7	Mar. 2012	International Safe Community Lecture	Beijing
8	2008-2011	Two safe community training meetings every year	Beijing