

**Peñaflor carries out its formal presentation in order to fulfill with the “Application to Become a Member of the Safe Community Network” for International Designation as a Safe Community by the WHO Collaborating Centre on Community Safety Promotion.**

**1.- AN INFRAESTRUCTURE BASED IN THE SOCIETY AND SUPPORTERS LEADED BY A RESPONSABLE GROUP THAT TAKES CARE THE PROMOTION OF THE INTEGRAL SECURITY IN THE WHOLE COMMUNITY.**

Peñaflor is a town that the community understand as civil protection the full care of the people their own properties and the environment facing a possible risk situation that could be from natural origen or thus made by a human accion.

In our town that means an integrated sistem for the living forces of the community. As organizations services, institutions, as well as the private an private party an the voluntary entities with the prepared community.

Getting the direct responsability and the task of coordinate and manage main hall office of emergency.

The performance of the just mention system has a wide people interest everybody keeps their own structure and have a complete freedom to fit their organization for the reason to get the best result in the management of the programs of warning, mitigation training, feedback, helping each one with their resources and a proficient staff working in an objetive way and together.

Facing a general, theorical and conceptual frame, that our town is leading according to the tools of the national plan of civil protection which has been officialy aproved on march 12th 2002 under the supreme decree156 through the national emergency office Onemi.

In the town one year before we begun with the task they, aproved the national plan of civil protection ,under an engagement of the first local authority Mr Mayor Manuel Fuentes Rosales whom join the parties to make the first town emergency committee in Peñaflor .

The committee works as a multidisciplinary team that represent the human technical and material resources of the town in order to fulfill with the plans and programs of warning and response .



The people interest is remarkable, we work according to the community reality, every leader of the institutions or organizations that perform furnish all they have in order to develop and carry out the supporting programs that ease the civil protection activities for the gross profit of our community giving a positive answer to a strongh and integrated work.



For all the above mentioned the staff is the following.

Police departamen of Peñaflo  
 Civil police departament of Peñaflo  
 Firemen departament of Peñaflo  
 Malloco police station  
 Civil defense of Peñaflo  
 Red cross of Malloco  
 Municipal medical office Dr Monckeberg  
 Medical hospital of Peñaflo  
 Subsidy private education  
 Subsidy municipal education  
 Neighbourghs committees heads  
 Organized community  
 National forest corporation. Conaf.  
 Assistance to the municipal neighbour.  
 Departamentos of penñaflo main hall  
 Town emergency office of Peñaflo main hall



The multidisciplinary staff that represent the technicals and sectorials cientific of service and communityary chances, are all in charge and ruled by the municipality of Peñaflo.

We develop and coordinate interinstitutional work and intersectorial of permanent management, based on the concept of reciprocal support and the laid - off of the order resources.

The committee is part of every program of transversal and warning performance in the community, they gather once a month in the institution that this must be the host one, according to the date that must be fullfilled, beside that there is a dinner to make an amusing meeting and share between the organization of the emergency community committee of Peñaflo.

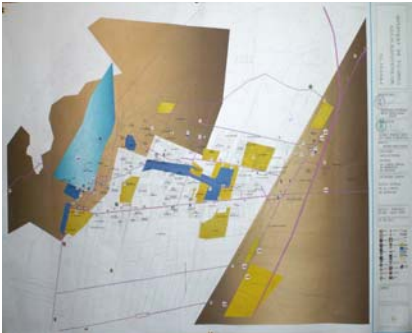




**2.- LONG PERIOD SUSTAINED PROGRAM THAT COVER BOTH GENDERS AND THE WHOLE AGES ENVIRONMENTS AND SITUATIONS**

**a) PERMANENT PROGRAM OF COMMUNITY PERFORMANCE IN THE PROCESS OF MICRO-ZONIFICATION OF WATERING AND RESOURCES FOR THE LOCAL PLANIFICATION.**

We laid -on an eventual plan all together having on mind, alarm, communication, and information coordination and desicion with the support of all parts of the community and the perception of all three neighbours facing a risk situation and proficient persons of their own neighborhoods. Is an important source of information to have on hand and adding all the validated qualifications provided by a cientifc and technical aspect of the community we microzonificated Peñaflor knowing our treats, vulnerabilities and realities of the social equipment the community has.



**b) PERMANENT PROGRAM OF THE INTEGRAL PLAN OF STUDENT COMMUNITY TO THE COMMUNITY.**

Main general target, an autoprotection plan according to the basis of the community committee of Peñaflor , in order to generate a warning culture and spread it grossly to the people, that is laid on each educational municipal unities and in a great deal of the private educational unities., in a team work with the actors of the community committee and the leaders to carry out several warning programs inside as outside the school.



**c) TRAINNING PROGRAM OF THE SECURITY NEIGHBOUR COMMITTEES WITH PERMANENT SUPPORT OF THE COMMUNITY.**

The warning community committee order its own people on their neighborhood sensed and developed basic concept of warning and so starting an autoprotection plan, practical and theorical facing a natural event or atropical, feeding the all together work and so with the institutions that belong to the community committee of warning getting a warning culture.



**d) PROGRAM OF SOCIAL RESPONSABILITIES IN CROWDED PLACES, BANKS SUPERMARKETS, DICOS AND PUBS.**

Its well-known that the social responsibility facing its clients and visitors, beside these unities are part of the community, is a join task with the companies and the warning community committee, generating an eventual warning plan , mitigation, and answer., developing a safe condition inside that.





**e) PERFORMING PLAN OF PRVATES COMPANIES ALTOGETHER WITH THE ORGANIZED COMMUNITY, FACING AN EMERGENCY EVENT.**

The privates companies inside a frame of a wealthy process with hygiene regulations and security according to the law, has been joined in a performing process with the organized community and leading coordinations with the warning community committee, in order to generate an eventual plan for future facts that affect the private company as anthropic or naturals , developing supporting programs with their own neighbours it become a familiar company and healthy.

**f) SUPPORTING COMMUNITY PROGRAM IN NATURAL AND ANTHROPICS FACTS THAT AFFECT THE COMMUNITY.**

The importance of generate a warning culture and the people to be aware in a supporting work, which people perception about the risk or danger in its oucoming and the resources that it has to face it, they well know it because they live it every single day with an engagment of gradually fact to be motivating a community agreement of self protection with the help of an interactive and performing methodology of the whole community so that the importance of warning campaigns all the clear activities and with a sharp support of the warning community committee.

**g) PROGRAM OF ASSISTANCE FOR THE NEIGHBOUR**

Its main target is set in the municipal public accion with a guard system , medical assistance and assistances to the people in order to improve the living standar of the people with security and health conditions setting an all together work with the emergency community committee, and being a strongh help of the same committee a systematic work of 24 hours formed by three shifts the 360 days of the year with a n alarm office that cordinate the internal communications and with the warning community committee also the home medical services, is an item with no cost for the community. It doesn't matter their social condition.

**h) INFRAESTRUCTURE IMPROVEMENT PROGRAM OF SEWERS AND WATERS.**

An all together community work, with privates actors of the town is so important their coordination developing tasks incorporated to improve the waters and sewers. A program that generate a warning culture for the welfare of the community.





**i) PERMANENT TRAINING PROGRAM OF AN MULTYDISCIPLINARY TEAM OF THE TOWN COMMUNITY.**

The training is so important to develop searching tasks and rescue in open wide zones, because of this it gathered a team of multidisciplinary tasks integrated by the emergency town office belonged to Peñaflor municipality, firemen, doctors, journalists, doctor assistances, scouts, civil defence, rescue aquatic group Asap belonged to Peñaflor chilean police, and civil police in a launch task into the knowledge, about the experience of our community.

**j) PLAN PROGRAM OF APROACHMENT TO THE COMMUNITY DRUGS PREVENTION. **peñaflor criminal staff of investigation.****

It has a section assigned to the investigation of criminal issues related to the drug item and as the engagement of our institution is to keep a wide collaboration with the community, municipality and community committee of emergency of Peñaflor, officers belonged to our staff have worked in the prevention of this making for that point meeting with young people of the community, students whom are widely vulnerable to the use of this social hit. This institutional agreement has been reflected to the society that has furnish great information in the research of that topic has a way of eliminate the focuss of traffic and microtraffic, information that is coordinated with the prosecutors of this jurisdiction.

The same staff taking part in this agreement with the society has also given, some warning rules to people help centres who have enlarge the subject to the rest of the community., as in the same way has kept a strongh contact with local traders who have been taught about in which term to warn attacks against the private property, reporting to them the regulations they must have on mind in that kind pf trouble situations. Is important to remark that the police of this staff in a permanent way make control tasks inside the community in order to solve the sense of insecurity getting with that the police presence, avoiding that that the crime should get more space in the illicit.

**k) WARNING PROGRAM OF CRIME SAFE NEIGHBORHOOD.**

**Police departamen of Peñaflor - Malloco police station.**

The national police main mision is to care the order and public security and also perform in different sort of activities of communitary integration which with the staff of the emergency unit and other departments of this municipality. And with the emergency community committee coordinates in order to achieve activities related with the crime warning. It consist in chats of neighbours supporting. About the warning how to advertise a crime fact. Where to go if they undergo kind of illicit how to





participate with the neighbours and the community in order to prevent and avoid the crimes beside in what terms can coordinate with the police resource as with the police constable or the civil police, in order to report a crime or policial fact that has happened in their zone.



### 3. PROGRAMS THAT A IM GROUP AND HIGH RISK ENVIRONMENT THAT MOTIVATE THE WARNING FOR THE VULNERABLE GROUPS.

Communitary participation program in natural and non natural effect which affect the community.

- Winter warning campaign
- Forest fire campaign
- Urban fire campaign.



Formation program of the the neighbour security committee.

- Community performance
- Warning campaign of home accident
- Organized community
- Extinguisher handle in our homes
- Manage of the community impact

Program of assistance to the neighbour.

- Doctor at home
- Neighbour assistance

Approaching plan to the community warning to the drug use.

- Criminalistic staff civil police of Chile

Warning program of the crime safe neighborhood.

- Malloco police office- Peñaflor police department.

Permanent program of the integral plan of school security in our town

- Autoproteccion plan
- Safe school transportation
- School security committee.



#### **4.- PROGRAM THAT FILE THE FREQUENCY AND INJURED CAUSES.**

It applied the system of damage evaluation and requirements in emergency situations its name is plan dedo (finger plan) that lead the national plan and it is applied in our town.

All the related information with an emergency fact or disaster must flow quickly on time and reliable among the decision levels and operations considered in our system.

Beside the statistic facts from hospital ,police department and firemen that are shared in the emergency committee.

The targets of the dedos plan are.

- a)** To order the information file of emergency in the community ,handle simple documents special format that allow the answers to the main questions that coming on at happen a destructor event to local level.
- b)** It determinates the impact of an destructor event in the community.
- c)** Improve the process of registry and flow of emergency information. From the community level to the national.
- d)** Generate the statistic and destructive facts that causes damages to the persons their properties and the environment, considering the costs and social expenses that rise up in its process allowing the start of warning tasks , training and response with real facts .

**ALFA** To report non important events .

**DELTA** Reporting about the details .

**EDANIS** Evaluation of infrastructure damage and basic services.

**EFU** Family research in order to evaluate basic requirements of affected people.

**REDES** To report and control of the evaluation of the process of disposition of element and assistance to the affected community.

## **5.- REGULATIONS TO THE EVALUATION WHICH DETERMINATED ITS PROGRAMS PRCESS AND THE CHAGES EFFECTS.**

Happenning statistic of destructive effects that has caused damage to the persons , their properties and environment in the region affecting the persons considering the costs and expenses related during the four years with gross profits for the local community (Peñaflor)

- register and flow of emergency information from the parts of the emergency community committee.
- Human resource saving technical material and money issues used by every services , institutions , and organizations belonged to the emergency community committee of Peñaflor.
- Improvement of the living standar of the most vulnerable sectors.
- The non activation of refuges during the last five years , social affair office of the municipality.
- Decrease in school quit , higher attendance
- Departament of education
- Reduction in respiratory sickness breast – pulmonar and babies and elder people
- Hospital of Peñaflor report Monckeberg hospital anex.
- Statistic and control of crime
- Report of Peñaflor police department and civil police.
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**6.-PERFORMING IN TRAINING COURSES OF  
SAFE NETWORK , NATIONAL AND  
INTERNATIONAL OF THE COMMUNITIES**

BROADCASTING FOR THE PROGRAMS OF THE  
COMMUNITY.

T.V. Program MEGA –VISION OF CHILI  
RADIO BROADCASTING PROGRAM IN

Provincial Radio Manantial  
Provincial Radio Progreso  
Provincial Radio Contacto  
Community Radio Centro  
Provincial newspaper El Labrador



VISITORS WHO WILL LIVE OUR REAL  
EXPERIENCE IN THE COMMUNITY.

Public health proficient doctors belonged to Universidad de Chile  
National chairman of the firemen academy of Chili  
Mr surgeon doctor Juan Francisco Sanchez  
Proffesor Bo Henricson  
Karolinska Sweden Institute.



PERFORMING.  
Performing of the public health conferences public helth  
school Universidad de Chile  
International Rotary Peñaflor.  
Planification of the handle and control of emergency  
Technical university Federico Santa María, Campus  
Hualpen – Concepción – Chili

