

Form B



Name of the Community:

TEHRAN Metropolitan

Country:

Iran

Number of inhabitants in the community:

More than 12 million peoples

Safe Community Program started year:

2008

International Safe Communities Network

Membership Designation year:

2013

Name of the Certifying Centre:

European Safe Community Certifying Centre

Info address on www for the Program:

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شورای سیاستگذاری جامعه ایمن

The program covers the following safety promotion activities

For the age group

Plans to improve safety of all age groups and subject including:

Safe Traffic

The third worldwide leading cause of death after war and natural disasters is the traffic accidents. It has an extreme importance in the metropolitans like Tehran. The traffic capacity of Tehran, with the population of approximately 12 million, has a critical significance. With respect to the evidences and statistics, the “Safe Community Policy Making Council” has determined the high-risk groups and has executed the following programs:

1.1. Education and training

1.1.1. Motorcyclists

According to the policy and interaction between the Traffic Police, Tehran Emergency Medical Service, and Tehran Municipality Deputy of Traffic, the motorcyclists were recognized as not only a high-risk group but also a group that might endanger other citizens. Therefore, the motorcyclists who committed perilous violation or did not use safety equipment were stopped by police and their motorcycles were constrained; the motorcyclists had to attend traffic law and safety principles education courses to release their motorcycles. These courses were hold with participation of mentioned organizations. During these courses, traffic laws, safety behaviors, and physical safety were discussed. In addition, documentary movies of real accidents and casualties were shown to the participants. At the end of each educational course, helmets were given as a gift to the attending motorcyclist. At the end of program and after assessing the outcome, a conference was held by attending the authorities of the involved organizations and the families of motorcyclist and the practical aspects of the program was declared.

This program was implemented by dividing Tehran into five regions (north, south, east, west, and center) and overall nine courses were executed. The 19% decrease in motorcyclist mortalities by execution of this program confirms the role of education in decreasing traffic accidents.

1.1.2. Children

Children are amongst high-risk groups. Educational programs were designed and executed for this group from 2010 through 2012. The curriculum of this program consisted of holding education courses, ceremonies with the context of safety (World Children’s Day, schools opening ceremony, and ...), and Traffic Law education.

The representatives of districts Safe Communities attended at the schools or invited students to the Traffic Education Park and discussed and taught them the traffic safety and law. With respect to Tehran population, it was impossible to involve all the children in this educational program; therefore, the trainers in kindergartens and the schoolteachers were invited to the Safe community to implement their knowledge in developing the principles of safety for

children, including traffic safety. A software entitled “children, what are the traffic signs telling you?” was produced and distributed in schools.

1.1.3. Taxi drivers.

There are more than 80,000 taxis in Tehran that are responsible for transportation of more than 2 million citizens per day. Training the taxi drivers with safety principles can promote the safety conditions of not only taxi drivers but also passengers and other drivers. According to the agreement and policy made by Tehran Taxi association, Tehran municipality, Traffic police, and Tehran emergency Medical service in year 2011, the first taxi drivers’ educational course was held on April 2012. Considering the large number of taxi drivers, three groups:

- a) Drivers with the highest number of violation to the traffic law
- b) Drivers of special transportations services including, airport taxi, schools, etc.
- c) Those who applied for membership in Taxi association but were not a member yet.

Documents of violating drivers were taken by Tehran taxi association and the drivers were introduced to the traffic police to attend the educational courses. These courses were held in two categories educating traffic law and educating personal safety principles.

This program was implemented by dividing Tehran into five regions (north, south, east, west, and center) and overall 16 courses were executed. In addition to publishing “The taxi drivers’ safety Principles” book, Slides and educational movies are also used in these courses.

1.1.4. Tehran municipality workers

Safety training can be more effective by direct education of target groups. Therefore, the “Safe Community Policy Making Council” has held educational courses entitled “community-based initiatives” workshop with eight topics for municipality workers. These workshops aimed to determine the goals, prospects, and approaches to the safety. The municipality, as an important factor in civil management, can pose a significant role in citizen safety promotion. One of the eight topics provided in these workshops was traffic safety presented by one of the high-ranked officers of Police traffic.

1.1.5. Citizens

1.1.5.1. Citizens as a whole

Another way to introduce safety principles to the citizens is taking advantage of city environment for safety oriented advertising. By traffic police collaboration, the “Safe Community Policy Making Council” has installed banners and stands in the streets and billboards containing safety contents on pedestrian overpasses in entrance gates and throughout the city.

In addition, documentary and educational films concerning traffic safety, violations and their consequences are produced and broadcasted by I.R.I Broadcast Organization to emphasize on the advantages of abiding traffic laws in citizens’ safety.

1.1.5.2. The physicians’ society

The most serious traffic accidents morbidities and mortalities are due to the brain injuries. In order to decrease the rate of these injuries and morbidities, the “Safe Community Policy Making Council” in collaboration with “Professor Samii International Health Institute”

participated in the 5th International Symposium of Neurosurgery with the main title of “Head trauma” in October 2012. In this symposium held by attending the civil management authorities, injuries due to traffic accident and the means to prevent them and the measures needed to save lives after accidents were discussed.

1.2. Civil engineering

Traffic engineering intervention is one of the most important steps taken by the Safe community in Tehran. The following are the most important interventions implemented in Tehran:

- broadening streets with heavy traffic
- providing Rapid Bus Transit (RBT) facilities including specific way and needed bus
- constructing underpasses
- Constructing long Tunnels
- constructing U-turns in highways
- constructing pedestrian overpasses
- Reinforcement of public transport system to motivate using public vehicles
- leveling sidewalks
- changing the risky streets into safe pavements

Safe homes and leisure time

2.1. Safe house cleaning

After traffic injuries, women are most prone to injuries at home. Therefore, numerous educational programs for housewives and other family members is designed and implemented. In Iranian culture, the last month of the Persian year (February 23 through and March 23) is the time to welcome the spring. Therefore people completely clean their houses and get rid of old and useless things. The “Safe Community Policy Making Council” has produced educational materials concerning safety house cleaning in the form of pamphlets, brochures, and posters and has held workshops in the last month of year to acknowledge the housewives with the necessity of the safety observance during house cleaning.

The municipality of Tehran, as a partner and supporter of the “Safe Community Policy Making Council” has held courses for women in municipality Health Centers throughout the year and discusses home safety with this group of citizens.

2.2. Carbone monoxide (CO) poisoning

One of the most dangerous factors in the houses is the CO poisoning that has led to numerous deaths during previous years. The last group involved in the Gas production and consumers is installers and plumbers guild. The “Safe Community Policy Making Council” determined this guild as one of the important target groups and with collaboration of Tehran municipality, the Supervising Engineers Association, and the Gas Company held conferences with the topic of gas piping and connections safety for the gas installers and plumbers in two consecutive years (2010-2011). These conferences aimed prevention of Co poisoning and promotion of home safety.

2.3. The elevators safety

According to the statistics, the injuries due to elevator defects are considerable. It is necessary to install elevators in the tall building, mostly located in north of Tehran. Therefore, elevator safety workgroups were established and worked on this problem in educational conference held in 2011. This conference, entitled “prevention of elevators accidents and injuries”, was held by participation of Tehran Institute of Technology, Standard Organization, Free Islamic University, Tehran Disaster Mitigation and Management Organization (TDMMO), and National Technology Training Organization. The target groups were citizens of districts 1, 2, and 3 of Tehran municipality, professionals and experts of municipalities and secretaries of the Safe Community Steering Committee of all districts of Tehran.

Safe children

Children are amongst the most high-risk groups. On the other hand, they are one of the important elements in development of a community. Therefore, numerous educational and practical programs are designed for this age-group by authorities, city managers, and the “Safe Community Policy Making Council”. Children are usually found as students in schools; thus, the safety-oriented programs are usually presented to them as practical and aggregated workshop. The safety subjects are presented to the parents and if applicable to the children. These programs are as follow:

3.1. Education and training

3.1.1. Indirect education (to parents, teachers, and trainers)

Children are categorized according to their age; with respect to the different educational contents for age groups, appropriate programs are designed as follow:

3.1.1.1. Safe children education form birth through 5 years of age

This program was initiated by publishing a book with same title as programs (“Safe children education form birth through 5 years of age” in 2012. In this book, all the aspects of safety in this group were discussed.

The target groups of this program were parents, kindergarten trainers, those in charge of Municipality Toy Houses, and workers in children section of State Welfare Organization of Iran. The workshop is held in five regions (north, south, east, west, and center) and the safety in this age-group is comprehensively discussed.

3.1.1.2. The Textbook of Students’ Personal Safety

The transitional stage from preschool to the school age is one of the most dangerous periods in children’s life. From a relative safe environment of the house and without the necessary skills, the child enters the outside environment with numerous other children that can be a potential danger to him/her. Based on this fact, the “Safe Community Policy Making Council” wrote and published a book entitled “The Textbook of Students’ Personal Safety”. Workshops with the same title were held to acknowledge the risks and safety of students for parents, managers and teachers in schools, trainers in kindergartens, and education system authorities.

3.1.1.3. Training teachers; the meeting to introduce “Peer-group education”

One of the risks in students' life and school is the effect of peer-groups. Another book published by the "Safe Community Policy Making Council" discusses this problem. During the program, the textbook was introduced to the managers and teachers in schools and the workers of municipalities in five geographical regions (north, south, east, west, and center).

3.1.1.4. The Community-Based Initiatives Workshops (2012)

As mentioned in Safe Traffic section, one of the important topics of these workshops was the safe children and adolescents that discussed the injuries and risks and methods of prevention in these age groups.

3.1.1.5. Other publications and workshops

Other publications which led to holding workshops:

- Evidence-Based Design, Execution, and Evaluation of Peer-Group Programs (2008)
- A Guide to Safe Children (2009)
- The School Police Guide (2010)
- Children Safety at Home and Kindergartens (2011)

3.1.2. Direct education

Beside education of parents and school and kindergarten managers, teachers, and trainers, the "Safe Community Policy Making Council" designed programs to introduce the safety issue to the children and students which were executed in different occasions.

3.1.2.1. The World Children's Day

The "Safe Community Policy Making Council" with collaboration of all intersectional partners held ceremony of "The World Children's day" in years 2010 and 2012. This ceremony was held in two different places each year:

- In the outdoor amphitheater with the capacity of 3000 individual the celebration was held for children with attendance of celebrities and known television characters. The different aspects of safety (home, school, traffic, etc.) were introduced to the children.
- in the nearby convention salon, the authorities of involved organization in safety promotion discussed their goals and achievements with regard to the safe children.

3.1.2.2. Beginning of the school year

The school authorities, as one of the participants in Safe Community Steering Committees of Tehran districts, discussed the safety principles and the necessity of abiding its principles with teachers and parents during school years.

3.1.2.3. Different events:

Tehran Disaster Mitigation and Management Organization, as another partner of the "Safe Community Policy Making Council", hold educational courses and maneuvers to introduce safety to the children and acknowledge preparedness during natural disasters to them.

Safe work

The “Safe Community Policy Making Council” aimed to promote safety of workers and work places by broaden the safety knowledge of employers, employees, and labors of industries especially in those factories located in west suburban area of Tehran (District 21). Therefore, the “Safe Community Policy Making Council” with participation of Public Health School of Tehran University Of Medical Sciences, Iranian Health Education and Promotion Association, Safe Work Promotion Institute, and other related organization determined goals to achieve these expectations and held Safe Work Workshops.

Safe work workshops and conferences are held since 2010 by determining district 21 as the pilot site for execution of programs.

Pertaining to the safe work, the “Safe Community Policy Making Council” has published two books:

- “Introduction in Promoting Health and Safety of Workplaces” in four volumes
- “Safety in Workplace”

Safe Hospitals

Hospitals and medical centers are amongst the first places that one considers attending in the case of disaster. With regard to this fact, the “Safe Community Policy Making Council” determined district 10 of Tehran as the pilot place to execute safe hospital program. With intersectional collaboration of the hospital managers, Firefighting Organization of Tehran, the Red Crescent Society, and Tehran Disaster Mitigation and Management Organization checklists are prepared and by consultation of experts and authorities a guideline for assessment of hospitals is being written. After final editing, this guideline will be used to promote safety of hospitals in other districts.

Safe Sport

The construction and architecture of sport places and athletes safety during exercise and performing professional sports is an important factor in achieving safe sport. The “Safe Community Policy Making Council” started safety interventions in the field of sport since 2011. The injuries are more frequent in some sports; hence, with collaboration of sport office of districts 2 and 22 the measures are taken to instruct wrestling trainers and athletes in safe sport.

With respect to the injuries due to accidents and falling during riding bicycle which might lead to severe head trauma, the “Safe Community Policy Making Council” with collaboration of Tehran Municipality constructed and equipped bicycle roads in districts 1, 4, 5, 8, 13, 14, and 22.

Safe Water

The safety of waterparks, lakes, and natural/artificial pools is a major concern of civil managers due to danger it poses to the citizens. Some important programs executed in this field are as follow:

- Omitting unsafe pools by filling them and changing their usage
- Making the boarder of park lakes safe by installing fences
- Removing old and rotten boats
- Wearing life jackets became mandatory when using boats
- An ambulance must stand by the lakes with boats sailing on it.
- A life saving must stand by lakes with boats sailing on it.

Safe School

Students have composed a large portion of our population. The majority of children and adolescents population of our country is concentrated in the schools. In the meetings by experts of the safe community, special importance of intervention in following items is emphasized and programs are directed toward these parts:

- The safety and resistance of the school building against disasters
- Safe public spaces
- Safe equipment and instruments
- Safe commutation (school bus or taxi services)
- Physical and psychological safety of the students

Some cooperative programs between the “Safe Community Policy Making Council” and the Education Organization are as follow:

- Educational program on the occasion of schools year beginning with the topic of safe School service and decreasing the risk of careless getting into/out of school service
- Programs to train school service drivers
- Participating in the nationwide earthquake maneuver in schools
- Distributing brochures with the content of safety in different school grades .

Natural Disaster:

Considering the fact that Tehran is prone to natural disasters such as earthquakes and floods, as well as the likelihood of epidemic and unexpected developments, this Working Group has focused on reducing the time to respond to disasters as well as increasing the efficiency of responses with the objective to reduce damages and losses.

- Convention of Working Group sessions involving representatives of relevant entities such as fast-response organizations (fire brigades, emergency medical services, utilities, telecommunications, aerial transportation, police, Basij mobilization forces, gas distribution etc.) as well as community-based organizations;
- Convention of Crisis Management Headquarters’ meetings in the District Municipality as well as in sub-districts;

- Distribution of search and rescue tools and equipment in special locations across the city (machinery, equipment, snow-clearance vehicles, salt and sand etc.);
- Organization of educational workshops for all relevant organizations with regard to search and rescue (topics such as earthquakes, floods, fire, epidemics, heavy rain etc.);
- Implementation of various drills to practice and prepare for crisis situations;
- Identification and improvement of all vulnerable and hazardous streets and locations;
- Organization of workshops on “Life and Environment” for all age groups;
- Drafting of automated processes for the registration of all natural disasters;
- Creation of search and rescue teams and their equipment;
- Identification of all old structures in the District and initiation of the process to renovate such buildings and structures;
- Public awareness campaign through banners and posters in order to reduce incidents;
- Publication of brochures and other awareness materials for residential and commercial units in all fields related to natural disasters;
- Installation of warning signs (eg. For drinking water);
- Identification of old tall trees and the axing of such trees to avoid incidents related to their collapse;

Violence prevention:

In order to determine the high-risk citizens and prevent intentional and unintentional injuries to others and preventing suicide, the workgroup of violence prevention was established. The main participant organizations include Municipality Of Tehran Deputy Of Social And Cultural Affairs, Woman Affairs of Tehran Municipality, the social hazards prevention office of Tehran municipality, Tehran emergency medical service, districts health centers, police forces, state welfare organization, education and training office, nongovernmental organizations, and the youth, adolescents, and school health office of ministry of health.

The violence prevention workgroup with the priority of prevention in children, women, elderly, and other vulnerable groups held courses, workshops, and neighborhood-oriented meetings for authorities and citizens; in addition, this workgroup prepared educational materials and happiness system to promote the citizens psychological health. Permanent and mobile consultation centers, group therapy for addicts, and collecting supplicants, work children, and sex workers, addicts from city are other activities of this workgroup.

The most outstanding activities of violence prevention are as follow:

1. Holding continuous meetings with representatives of governmental and nongovernmental organizations, people, charities and international organizations
2. Evaluation of social hazards with regard to the gender, age, cause, place, time, occupation, education, income, ...
3. Preparing and distributing brochures with violence prevention context
4. Holding educational workshops pertaining to violence prevention in schools, mosques, and public places.

5. Consultation via internet or attending in centers to decrease depression, psychiatric disorders, and high-risk behaviors
 6. Holding NA meetings for narcotic addicts
 7. Establishing permanent and mobile psychological consultation centers
 8. Collecting supplicants, work children, and sex workers, addicts from city and referring them to the related organizations
 9. Determining and supporting victims of violence especially children, women, and elderly
 10. Expanding cultural spaces under the title of Neighborhood Home
- Constructing the first Iran and middle-east smoke-free park
11. holding the conference entitled “ safe community, the effect of exercise and aerobics in preventing addiction and AIDS” with collaboration of Aerobics Federation, Communicable Disease Control of the ministry of health, UNAIDS, and UNODC.
 12. Holding the conference of “Women and Work”

Programs aiming a “High risk-groups”

The most important plans in the Tehran Metropolitan for the safety of the vulnerable risk groups are traffic work teams, women and children’s safety against hostility and physical-social damages and the safety work team ...

Identification of factors that create such incidents and damages is in the first priority of strategy Policy council of Tehran safe community to develop and execute the five year long-term plan for preventing such accidents. Of course, there are other risks in the Tehran , the substructures of establishing their work teams have already been prepared.

Elderly:

It is important to provide safety for elderly in homes, public places, passages, and leisure places. Based on this fact, the “Safe Community Policy Making Council” has approached this subject with regard to the nature and which is in accordance with the goals of WHO. These programs are executed in the following topics by participation of the Ministry of Health, State Welfare Organization, Retirement Organization, and Tehran Municipality:

4.1. Policy Making By Authorities

4.1.1. Establishing workgroups and holding strategic meetings pertaining to promotion of elderly safety

4.1.2. Publishing two books entitled “A Guide to Correct Houses Architecture for Elderly” and “A Guide to Safe Elderly”

4.1.3. Holding workshops pertaining “elderly care” with respect to the context of the mentioned books

4.1.4. production and distribution of brochures with safe elderly orientation

4.2. Elderly

4.2.1. Holding ceremonies in different occasions and explaining the safety principles to the elderly

4.2.2. Holding a photography and short-film competition with the topic of safe elderly

Suicide:

And The attendance of the families and children in public places, especially leisure places, calls specific attention to the safety of these places. Tehran, due to north mountainous region, attracts tourist and hence, special safety measures must be taken in hillsides and foothills. The following are some interventions by The “Safe Community Policy Making Council”:

- Educational courses of “Introducing Mountain Dangers”
- Educational course of “What is avalanche?”
- Educational course of “Mountain Weather”
- Educational course of “First Aid in Mountain”
- Educational course of “Map reading, Navigation, and Working with Compass”
- Educational course of “Working with GPS”
- Installing safe exercise instruments in parks
- Reconstruction and repairing old parks
- Installing safe floor covering in parks
- Constructing Helipad in Tehran heights
- Replacing unsafe toys from parks with safe ones

Other works in this field includes correction of traffic nodes and making safe bus stations. In addition, the municipality has established a response system to receive reports from citizens in order to get informed about the problems in public places and roads.

Publications:

- Textbook Student safety
- Strategic management of health care organizations
- Child Safety Guide
- safety work-Journal Ltd., Analytical and Information .
- Guidance for children's safety in the home and nursery
- Community Safety) special regional workshops .
- Report the damage to children
- Guide to Safe seven volumes of
- Social navigation to guide and violence-related injuries
- Police Training School
- Instructions for building safety and welfare of the citizens control
- Motorcycling safer) Defensive Driving (
- Operational planning guide for improving health and safety
- How to stay healthy Drives
- Violence and Safety
- The path to health and safety
- Planning, implementation and evaluation of health promotion programs
- A comprehensive program of knowledge-based urban
- Healthy business model, a comprehensive model for assessing and improving workplace health and safety
- Guide to Safe Community approach to urban
- Evidence-based peer education
- Strategic Communication for Health and Safety
- Improvement guide home design for elderly and disabled

- Customs Driving
- Proceedings of Traffic - 2010
- ...

Staff:

Name	title	
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Organization:

- Tehran municipality
- Head of Education Department
- Manager of Engineering Unit of Traffic Organization
- Head of Crisis Management .
- Head of Fire Departments .
- Police commander .
- Traffic police.
- Electrical Power Department.
- Head of Gas Department
- water organization
- ...

International commitments:

In order to secure the project, faculty council and faculty expertise in the various branches of the major workshops and conferences for their actions.

- International Conference on Child Safety During project implementation
- Hold a workshop of more than 80 different safety issues
- Professional Conference gas heaters to prevent choking deaths
- Participation in international conferences in 2007 and 2011 with the Safe Community Managers and Secretaries Committee
 - Twentieth International Conference on Safe Community in Falun, Sweden Falun Wednesday 17 Persian date Shahrivar 1390 was officially opened by the Mayor. About 20 people, mostly from Iran, Tehran safe community leaders and experts attended. Some experts, municipal manager and the mayor of Tehran and governor Fallon Dalarma meet and exchange experiences in the field were safe community. Securing the global appreciation and thanks were made.

On the second day, the conference was held with the presence of three keynote speakers and panel topics and community traffic safety, violence prevention and community safety and suicide prevention and community safety were followed. 23 conference on

the sidelines of the seminar was to provide a safe community with a focus on science and 37 poster presentations from the number 2 and 9 and was greeted poster by the Iranian participants.

Participants at a seminar on the sidelines of a seminar in Tehran safe community stands Policy Council visited and activities performed by the Tehran municipality were praised in a safe community. The senior staff of Tehran's safe return to the country on 20 August.

- Participation in organizing the 5th International Symposium on neurosurgery and head trauma caused by traffic accidents and incidents to the axis of a lack of safety chairman Professor Samii & more than 50 international surgeons....

